

Accessibility Statement

Kirton in Lindsey Town Council has taken steps to ensure that this website complies with accessibility guidelines.

Our Accessibility Statement follows below:

Accessibility statement for kirtoninlindseytowncouncil.gov.uk

This website is run by Kirton in Lindsey Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have tried to make the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website may not be fully accessible.

What to do if you can't access parts of this website

If you need information on this website in a different format:

- email enquiries@kirtoninlindseytowncouncil.gov.uk

We will consider your request and get back to you within 20 days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or think we're not meeting accessibility requirements, contact the Town Clerk by emailing the issue to:

enquiries@kirtoninlindseytowncouncil.gov.uk

Enforcement procedure

Enforcement procedure – The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

You can contact the Town Council via phone on 01652 648978, e-mail us at enquiries@kirtoninlindseytowncouncil.gov.uk or visit us at The Town Council Office, Town Hall, High Street, Kirton in Lindsey, North Lincolnshire, DN21 4LZ.

Technical information about this website's accessibility

Kirton in Lindsey Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is currently working towards full compliance with the Web Content Accessibility Guidelines version 2.1 AA standard.

Content that's not within the scope of the accessibility regulations

Many of our older PDFs and Word documents don't meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. The accessibility regulations don't require us to make PDFs or other documents published before 23 September 2018 accessible if they're not essential to providing our services. Any new PDFs or Word documents we publish will meet accessibility standards.

This statement was last updated on 16th October 2020